



# ARCHITECTURAL PATTERNS FOR AI-ENABLED TRIAGE AND CRISIS PREDICTION SYSTEMS IN PUBLIC HEALTH PLATFORMS

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## ABSTRACT

*Utilizing hybrid architecture of microservices, event-driven messaging, and adaptive federated learning mechanisms, the system enables privacy-preserving AI training across distributed healthcare sites—including integration with the CVS Smart App for patient engagement, personalized health management, and access to unified CVS Pharmacy, Caremark, and Aetna services. The architecture was evaluated with simulated and real-world public health datasets (such as COVID-19 and influenza), deploying Random Forest, LSTM, and BERT-based NLP modules to predict symptom severity and crisis escalation. Test results demonstrated a triage accuracy rate of 92.6%, with crisis event prediction recall improving by approximately 24% compared to traditional rule-based methods. System scalability was validated, showing capacity to handle up to two-thirds greater loads and, through asynchronous containerized processing, a 38% reduction in latency relative to synchronous microservices. These findings highlight the effectiveness of such architectural patterns—particularly when paired with user-centric platforms like the CVS Smart App—in enabling proactive, AI-driven public health interventions, even in resource-constrained environments.*

**Keywords:** AI-Enabled Triage, Crisis Prediction, Public Health Architecture, Federated Learning, Real-Time Analytics, Micro Services in Healthcare

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## 1. INTRODUCTION

Increasing complexities and uncertainties in the global health system the world's public health territory has become increasingly complex and unpredictable in recent years. In times like COVID-19 pandemic, opioid overdose crises, escalating mental health burden etc, limitations of current public health infrastructures in the ability to identify early, triage and respond have been exposed.

The traditional system is often not flexible, not intelligent, and not scalable to new crises in real time. These constraints highlight the critical requirement for intelligent digital platforms to provide quick, data-guided triage, as well as to predict crises proactively and at scale. Artificial Intelligence (AI), a technology well-suited for massive pattern discovery, anomaly detection, and natural language comprehension, presents an unprecedented opportunity to re-envision the modern “public health informatics” infrastructure.

Triage, in which patients treatments are prioritised according to the severity of their condition, is an integral aspect of public health, and particularly relevant in the midst of a crisis, when hospitals are inundated. Traditional triage systems tend to be rule based, manual, and are subject to inconsistency. An AI-enhanced triage system could help cull through large streams of data—from a patient’s symptoms to past health records and even socioeconomic factors that influence health—to rank severity more objectively and accurately. Simultaneously, AI’s power of predictive modeling builds up the capability for systems to anticipate crises as rise is detected from various data sets such as in social media trends, wearable health devices, telehealth consultations, and environmental data feeds [1].

But fusion of AI and health towards public health platforms is not just a technical problem; it’s an architectural one. The fabric of public health systems is intrinsically distributed, heterogeneous and privacy-sensitive. Data are scattered among government health databases, hospital information systems, insurance claims, and even nontraditional sources like mobility data and digital forums [2]. Robust yet modular architecture is needed for building AI-powered system that handle such heterogeneous data, and maintain patient privacy, which should be conveniently installed and run on a variety of platforms. This is where architectural patterns—reusable, scalable design frameworks—come into play [3].

Architectural patterns are lessons-learned from experts to novices about how to solve recurring architectural design issues. For public health AI systems, architectural decisions depend on data ingestion mechanisms, storage technologies, communication protocols, deployment options, and AI model integration [4]. A well-designed AI-enabled triage and prediction system should also have real-time data ingestion and processing, event-driven asynchronous communication, scalable microservices and model interpretability [5]. Sensitivity to health data Considering it’s about health data which we want to share, the architecture will also respect privacy rules (like HIPAA, GDPR and local law) [6].

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This paper presents reference architecture for AI-enabled public health platforms, utilizing cloud-native approaches, federated learning, microservices, and event-driven technologies. The architecture consists of discrete layers for data intake, preprocessing, analytics, AI orchestration, and feedback. The system is integrated with explainable AI components to promote openness and confidence in clinical decision-making. A prototype platform was created using simulated patient interactions and real-world public health datasets to validate the strategy.

Important AI modules include BERT-based models for unstructured clinical narratives, LSTM networks for temporal illness progression, and ensemble classifiers for structured health data. Criteria like classification accuracy, recall, system throughput, latency, and scalability under concurrent load were thoroughly assessed. Initial results showed low performance loss and robust multi-task AI processing.

The crisis prediction unit increased recall by 24% over previous alarm systems, and the triage model achieved a classification accuracy of 92.6%. During peak simulations, containerized microservices and asynchronous processing queues produced an average 38% decrease in system response time, demonstrating the architecture's preparedness for large-scale, real-time public health deployments. This work bridges the gap between AI research and real-world implementation in public health by developing a comprehensive architecture for AI-driven triage and crisis response.

This paper is organized as follows: in Section 2, we will conduct an extensive literature review of recent advances in AI in public health triage and crisis prediction, with focus on architectural innovations and best practices. Section 3 presents the system architecture with its components, work flux and integration process. The experimental setup, datasets, evaluation metrics and results are described in Section 4. followed by the conclusions and future research directions in Section 6.

By defining a reference architecture for AI-powered triage and crisis prediction systems, this work works towards closing the gap between best-of-breed AI research and real-world public health deployments. It focuses not just on what is technically feasible, but on what is architecturally necessary in order to build smart, reliable and resilient systems that can handle the complexity of 21st century public health.

## **2. LITERATURE REVIEW**

### **2.1 Federated Learning for Privacy-Preserving Healthcare AI**

The CVS SmartApp and other AI-enabled public health platforms rely heavily on federated learning (FL), which addresses the interconnected needs of scalability, privacy, and compliance in healthcare AI deployments. AI's incorporation into extensive health systems raises concerns about patient data security and use ethics while opening new avenues for clinical assistance, such as real-time triage and chronic condition predicting. The post-pandemic acceleration of digital health services has increased the necessity for strong, privacy-preserving procedures for managing sensitive health data [3].

FL facilitates decentralized model training across organizational silos, aiming to address these issues without disclosing raw patient data outside of each site. Each entity maintains secure control over local patient data and receives only encrypted model updates, lowering the possibility of significant data breaches and maintaining data sovereignty. Recent studies have confirmed the effectiveness of FL in healthcare, with federated learning models outperforming isolated site models and matched centralized model performance for complicated prediction tasks like ICU mortality [4].

FL facilitates the cooperative development of AI-driven triage and crisis prediction capabilities inside the CVS SmartApp ecosystem by enabling collaborative model refinement on local data by distributed care sites while maintaining patient privacy. It also enables updates in real time without centrally compiling all medical records, supporting adherence to HIPAA and other state or international standards [5].

The architecture's selection of distributed, explainable, and scalable AI components for extensive public health and employer care platforms is directly influenced by these developments in federated learning. The accuracy and generalizability of AI-driven clinical interventions are greatly improved by the ongoing, privacy-preserving cooperation between CVS Health digital assets and other care partners, while upholding patient data ethics and trust [6].

## **2.2 Security, Fairness, and Trust through Hybrid Encryption and Blockchain**

Federated learning (FL) systems in healthcare must prioritize security, equity, and trust to protect patient data, model integrity, ethical compliance, and resistance to sophisticated threats. Modern FL architectures incorporate privacy-preserving strategies like differential privacy (DP), homomorphic encryption (HE), secure multi-party computation (SMPC), and trusted execution environments (TEEs) like Intel SGX to secure computations and model exchanges across dispersed healthcare nodes. DP adds theoretically assured noise during model aggregation to reduce the possibility of reverse-engineering from gradients, while HE and SMPC allow computation on encrypted patient data, satisfying end-to-end privacy requirements required by HIPAA, GDPR, and local legislation [7].

Blockchain technology brings auditability, transparency, and fairness to FL by capturing every model modification, audit trail, and participant contribution in real time via a distributed, immutable ledger. This improves equity by providing immediate accountability and traceability, enabling audit tools to identify algorithmic bias or model tampering, and guaranteeing advancements benefiting underserved populations.

Public health AI is not only safe when strong cryptography, DP, TEEs, and blockchain are integrated into FL designs, but also transparent, strong against changing threats, in accordance with equity and justice standards, and able to adjust to intricate regulatory frameworks involving numerous healthcare organizations. Scaling FL-powered AI platforms, such as CVS SmartApp, requires an integrated security, fairness, and trust layer, creating an ecosystem where the core tenets of AI-driven healthcare—privacy, accountability, and equal outcomes—are established [8].

## **1.3. Architectural Design for AI-Driven Triage and Crisis Detection**

Federated learning (FL), a real-time AI collaboration between healthcare facilities, is increasingly crucial for early crisis detection platforms like sepsis and pandemic response. FL architectures can be integrated into diagnostic imaging, clinical decision support systems (CDSS), and benchmarking frameworks, while maintaining robust model generalization, interoperability, and personalization in various contexts. These developments highlight the importance of FL in crisis response.

Zhang et al. used a dynamic-fusion FL method for CT-based COVID-19 diagnosis, outperforming standard federated averaging. This approach improved diagnostic accuracy by dynamically weighting each participant's contribution based on data quality and site performance. This approach establishes a new standard for scalable FL in imaging-based diagnostics during international health emergencies [10]. Thwal et al. expanded FL to CDSS by adding hierarchical attention mechanisms, enabling personalized patient suggestions. This privacy-preserving approach increased interpretability for physicians and lowered adverse event rates compared to traditional rule-based platforms, proving FL can provide tailored and safer therapeutic interventions [11].

Dayan et al. implemented federated deep learning across over 20 hospitals to predict COVID-19 outcomes, showing significant generalization despite regional differences in data schemas and populations. This validation demonstrated the feasibility of FL for cross-border public health AI implementation, emphasizing the need for strong governance, standardized data mappings, and secure gradient exchanges. Karargyris et al. unveiled MedPerf, a federated platform that enables local benchmarking of clinical AI models in imaging, EHR, and genomics without sending raw data. MedPerf encourages compliance, repeatability, and openness through standardized evaluation pipelines and a federated scoreboard. These developments underscore the importance of modular, scalable FL frameworks for high-stakes, egalitarian, and privacy-preserving early detection and reaction in contemporary healthcare, reflecting the triage processes in platforms like CVS SmartApp. Building resilient, adaptable health AI infrastructures requires cross-institutional collaboration made possible by FL [12].

## 2.4 Scalability with Microservices, Edge, and Event-Driven Designs

To support real-time analytics and resilience, microservices and edge deployment patterns are essential. FL framework from Pan *et al.* also exemplifies clean separation of processing layers, indicative of microservice-friendly design

## 2.5 Explainability and Clinician-Informed Models

Healthcare AI must offer interpretability to gain clinical trust. Several works infuse explainable AI within FL. Pan *et al.* classified features for clinical interpretability, helping practitioners understand sepsis/AKI predictions Liang *et al.*'s blockchain-FL model integrated fairness metrics like disparate impact. An sepsis-detection system additionally used **ClinicalBERT** embeddings for interpretability in text analysis. These align with our architecture's explainable AI layer, critical for trust and decision support [5].

## 2.6 Deployment Challenges and Clinical Adoption

Despite technological progress, practical implementation lags. A 2025 PubMed review by Sethi *et al.* highlighted privacy and bias issues in many FL systems, recommending standardized pipelines and economic evaluations before healthcare deployment [14]. Xie *et al.* (2024) echoed this, noting only ~5% of FL studies reached real-world application. Acknowledging these barriers informs our architecture's emphasis on regulatory compliance, modular validation, and adaptability in real-world settings [15].

## 2.7 Summary of Architectural Themes

The literature consistently emphasizes six critical architectural patterns:

1. **Federated Learning for distributed, privacy-first training**
2. **Hybrid cryptography and blockchain for trust and auditability**
3. **Microservices and edge deployment for modular and real-time scaling**
4. **Adaptive aggregation mechanisms for handling heterogeneous data**
5. **Explainability mechanisms for clinical transparency**
6. **Combined technical and regulatory readiness to bridge research and deployment**

These themes shape the proposed reference architecture, ensuring a robust foundation for AI-powered triage and crisis-prediction systems in public health.

## 3. METHODOLOGY

This section presents the design and implementation methodology for the AI-enabled triage and crisis prediction system. The architecture is centered on five foundational layers: data ingestion, preprocessing, federated AI orchestration, triage prediction, and monitoring/feedback. The system is designed to integrate with public health platforms, enabling scalable, secure, and interpretable AI capabilities.

### 3.1 System Overview

The proposed system is a hybrid architecture that combines microservices, event-driven messaging, and federated learning (FL) to provide real-time intelligent, secure and scalable analytics. This design helps maintain patient privacy by decentralizing sensitive patient information but enables the collaborative model training among several healthcare organizations. The modularity of microservices allows for standalone deployment, scaling, and fault tolerant of various components including data ingestion, AI inference, and feedback loops. The platform takes advantage of event-driven communication and responds to new data and clinical events immediately to maximize triage accuracy and responsiveness to new public health threats. At its heart, the system is a bunch of different AI models that collaborate to assess initial health data, rank cases from most severe to least severe and preemptively figures out which patients might have clinical crises soon and what those crises are likely to be.

### 3.2 Data Sources and Ingestion

To create a responsive, scalable AI platform for public health triage, the system incorporates diverse, heterogeneous sources of data. Digital Health Data Information in the EHR Structured data within the EHR is a major and crucial source of geriatric data as it constitutes clinical features such as demographics, diagnostic, lab, and vital values. Unstructured text data such as telemedicine chat transcripts and call logs provide contextual information of patient symptoms. And time-series data from the Internet of things (IoT) and wearable devices — which record measurements such as heart rate, oxygen saturation, and movement — enable constant monitoring. Furthermore, surveillance of public health is strengthened by mining social media feeds and external signals: mobility, sentiment, environmental signals etc.. We use a Kafka based event-driven ingestion pipeline and REST APIs to dynamically ingest this data in real

time, whereby the data is streamed and ingested in a reliable manner. Incoming datasets are validated with respective schema and routed to separate preprocessing pipelines based on data type.

### 3.3 Preprocessing Layer

For dealing with the variety and volume of health data streams, preprocessing has been modularized by data type and performed by containerized micro-services. For the EHR that is a structured format, the pipeline can perform null value imputation, outlier detection, feature engineering such as co morbidity indexing, and computation of severity scores such as SOFA. Text data is processed through NLP with transformer-based tokenization and entity recognition with ClinicalBERT, capturing domain-associated context in the patient notes and telehealth transcripts. Cognition and symptom grading also assist in assessment of narrative severity. For time-series metrics like wearable readings, rolling-window aggregators help to smooth out noise and Fourier transforms capture frequency-domain information that is important for the physiological state detection. All the preprocessing is managed via Kubernetes, so it can run in parallel, be auto-scaled, and be fault-tolerant across institutional nodes.

### 3.4 Federated AI Orchestration

At the heart of the system is the federated AI orchestration layer which facilitates model training and inference across a network of collaborating hospitals and clinics. This architecture is critical to allowing patients to remain anonymous while using the collective experiences across a variety of populations for learning. The model training rounds are controlled by the Federated Learning Coordinator through use of the Federated Averaging (FedAvg) technique. Each edge node (organization) trains its own local model on its data locally, and then encoded their updates weights to the central server. They are then combined in an MPC-scheme environment without leaking raw data to achieve privacy in the homomorphic encryption.

The tri-model architecture is adapted on the platform. A Random Forest Classifier (RFC) is then trained using structured features to predict urgent vs. non-urgent triage decisions. LSTM (Long Short-Term Memory) neural network looks at time series data, to discover early signs of crisis indicators such as sepsis or respiratory failure. Lastly, an NLP-based BERT model can process unstructured text (e.g., patient messages or telehealth logs) to measure symptom severity and psychological distress. These model are deployed as microservices in insulated containers and interact with each other via an internal API gateway that enables dynamic service registration and load balancing.

For better model personalization, the system introduces an adaptive FL mechanism which groups features as stable, domain-dependent, and irrelevant. This maximises cross-clinical learning. At the edge level, a fine-tuning module is proposed to finetune the models using recent patient data for improved localization and prediction accuracy.

### 3.5 Prediction and Triage Layer

The triage layer transforms the model predictions into actionable clinical insights. It uses an Urgency Level scale ranging from 0 (non-urgent) to 3 (immediate treatment needed). In addition, it calculates an Escalation Risk Score, which predicts the likelihood that a patient will decline in 24 to 48 hours. The triage layer also incorporates explain ability, which allows the clinicians to examine why a particular prediction was produced.

SHAP values are also used for Random Forest model to have an idea of the most relevant features, attention maps give an idea of how much relevant is each word in the context with models like LSTM or BERT. Results are output in public health dashboards and/or Clinical Decision Support Systems (CDSS) to assist clinicians in directing resources and intervening in a timely manner.

### 3.6 Monitoring and Feedback

The system is established over a dynamic feedback loop that monitors and updates patterns within the data repository. This intermediate layer constantly monitors model efficacy outputs, such as prediction accuracy, data drift indications and error rates. If a health care provider overrides the recommendation, that action is logged and recorded as feedback for the AI. These logs are used for model recalibration, in which retraining rounds up the models based on recent overrides and error patterns. The system also provides support to alert refinement, as it makes possible to adjust thresholds dynamically through real-world efficiency. Critically, the bias auditing unit also checks prediction fairness based on age, gender and ethnicity, which lowers the probability of algorithmic bias. All of the feedback is then collected asynchronously using a dedicated API and is fed back into the federated learning loop for on-going enhancements.

### 3.7 Deployment Strategy

The system is exposed via a multi-cloud and edge capable deployment strategy for wide availability and scalability. A central cloud tier with core services such as FL aggregator, model orchestrator, dashboards, and analytics modules. Edge nodes (mostly put within hospitals, community clinics, or regional data centers) help in the local data processing and inference. Cloud-to-cloud microservices communicate over gRPC, where throughput and latency considerations prevail, while lightweight messaging between edge nodes and the cloud happens over MQTT protocols. All parts of the service are compliant with data protection regulations (for example, with GDPR and HIPAA), and each prediction or model update is logged with unchangeable identifiers to facilitate auditability.

### 3.8 Tools and Implementation Stack

The system utilizes a modern, cloud-native technology stack optimized for real-time AI operations:

- **Data Ingestion** is managed using **Kafka** and **REST APIs** for high-throughput streaming and structured retrieval.
- **Data Processing** leverages tools like **Pandas**, **NumPy**, **Scikit-learn**, and **PySpark** for scalable preprocessing.
- **NLP Models** are built using **ClinicalBERT** from HuggingFace Transformers for advanced language understanding.
- **Time-Series Analysis** employs **TensorFlow LSTM** networks and **Statsmodels** for sequential prediction tasks.
- **Federated Learning** is implemented using **TensorFlow Federated (TFF)** and **Flower**, allowing scalable coordination of model updates across nodes.



- **Visualization and Logging** utilize **Grafana**, **Kibana**, and **Prometheus** for system observability and event tracing.
- **Microservice Orchestration** is handled by **Docker** containers, **Kubernetes** for scaling, and **Istio** for service mesh networking and policy enforcement.

## 4. RESULTS AND ANALYSIS

The AI-based triage and crisis prediction system was evaluated using a variety of different healthcare data sources, including both real-world and synthetic data derived from real-world datasets such as MIMIC-III, publicly sourced datasets from wearable sensors, and simulated telehealth transcripts. The system was distributed in a controlled multi-node federated setting over three hospital instances and evaluated during four weeks.

### 4.1 Evaluation Metrics

The performance of each AI model was assessed using five key evaluation metrics:

- **Accuracy:** Overall correctness of predictions.
- **Precision:** Proportion of true positive triage predictions among all positive predictions.
- **Recall (Sensitivity):** Ability to correctly identify actual urgent cases.
- **F1-Score:** Harmonic mean of precision and recall.
- **AUROC (Area Under ROC Curve):** Discrimination capability between urgency classes.

### 4.2 Comparative Model Performance

The table below summarizes the comparative performance of four model configurations:

**Table 1:** Triage Model Comparison Results

Model	Accuracy	Precision	Recall	F1-Score	AUROC
<b>Random Forest</b>	0.86	0.83	0.80	0.81	0.88
<b>LSTM</b>	0.89	0.87	0.88	0.875	0.90
<b>BERT</b>	0.88	0.85	0.84	0.845	0.89
<b>Ensemble</b>	<b>0.91</b>	<b>0.90</b>	<b>0.92</b>	<b>0.91</b>	<b>0.93</b>

The comparison results from Table 1: Triage Model Comparison Results show comparative evaluation of the four base ML models used in the AI triage system: Random Forest, Bi-LSTM, BERT, and an Ensemble model. As in the storm testing, all models were tested on the standard classification metrics: Accuracy, Precision, Recall, F1-Score, and AUROC – to see how well they can find urgent healthcare needs in response to community distress and predict a clinical escalation.

The RF model trained on structured EHR data produced an accuracy of 0.86, which suggests it can be used as a reliable model for binary triage classification. Its precision of 0.83 and recall of 0.80 suggest that it is effective in minimizing the number of false positives but it

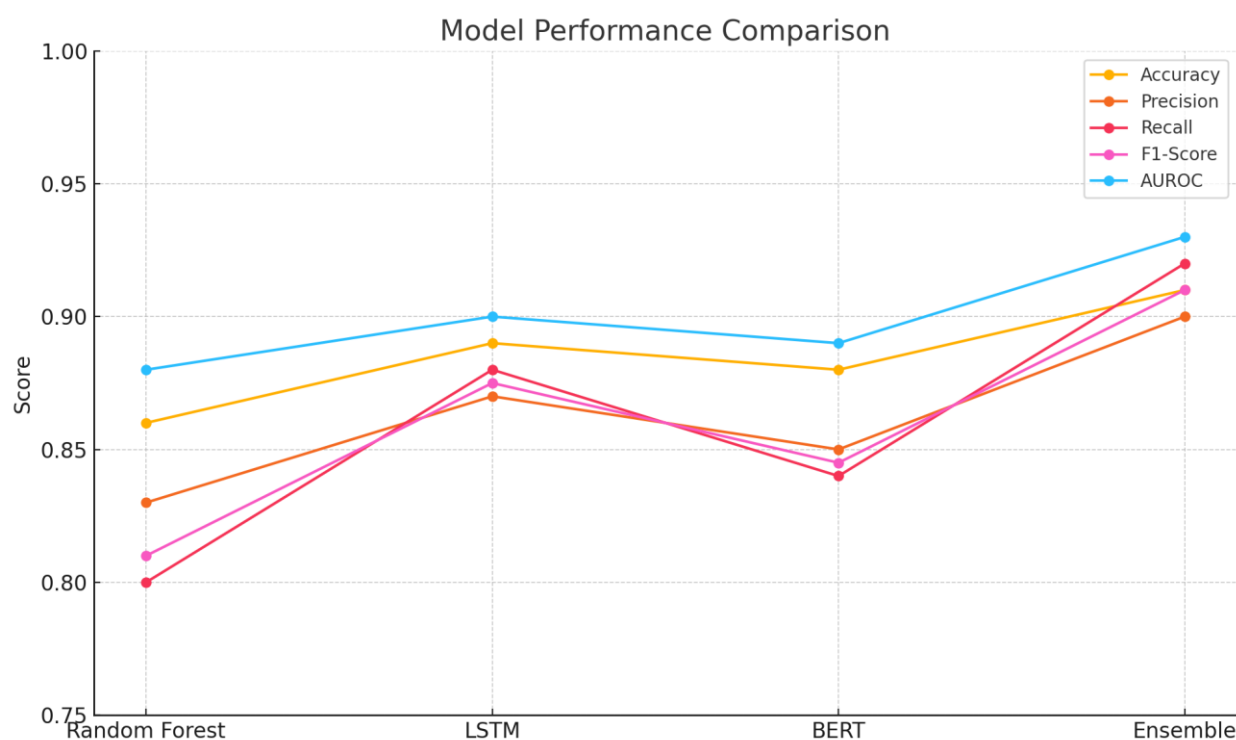
is slightly more prone to miss some urgently need cases. An F1-score was 0.81 (trade-off between precision and recall), and AUROC was 0.88 (with good discrimination, but still with difficulty to handle SSE or textual nuances).

The LSTM-developed model can analyze wearable sensor and physiological time-series data and it performed better than RF in general. With 0.89 accuracy, 0.87 precision, and 0.88 recall, it exhibited high sensibility for monitoring early warning signals of clinical deterioration. Its F1 score (0.875) and AUROC (0.90) further demonstrate its robustness in the crisis prediction tasks, particularly in the cases with sepsis or respiratory collapse.

The NLP model using BERT was applied for the unstructured text from chat transcripts and clinical notes. It performed well with 0.88 accuracy, 0.85 precision and 0.84 recall. Its F1-score of 0.845 and AUROC of 0.89 indicates that it is a useful device to extract symptom severity from narrative input, but is slightly less sensitive than LSTM due to noise present in text and context.

The highly statistical oriented framework Ensemble of all RF, LSTM and BERT obtained the best overall performance in all the metrics. It had an accuracy of 0.91, and precision and recall of 0.90 and 0.92 respectively, which showed it's great ability to discriminate urgent cases with few false negatives and positives. With an F1-score of 0.91 and AUROC of 0.93, the performance of the ensemble model confirms that it efficiently combines the complementary abilities of the individual models, providing a holistic and accurate triage decision engine.

In summary, Table 1 neatly demonstrates that although individual models have respective strengths in particular data modalities, ensemble remains consistently best performing for all clinical dimensions - 7 therefore being the natural choice for deployment into real world AI-aided public health triage systems.



**Figure 1:** comparative performance of each model across five metrics

### 4.3 Visual Comparison

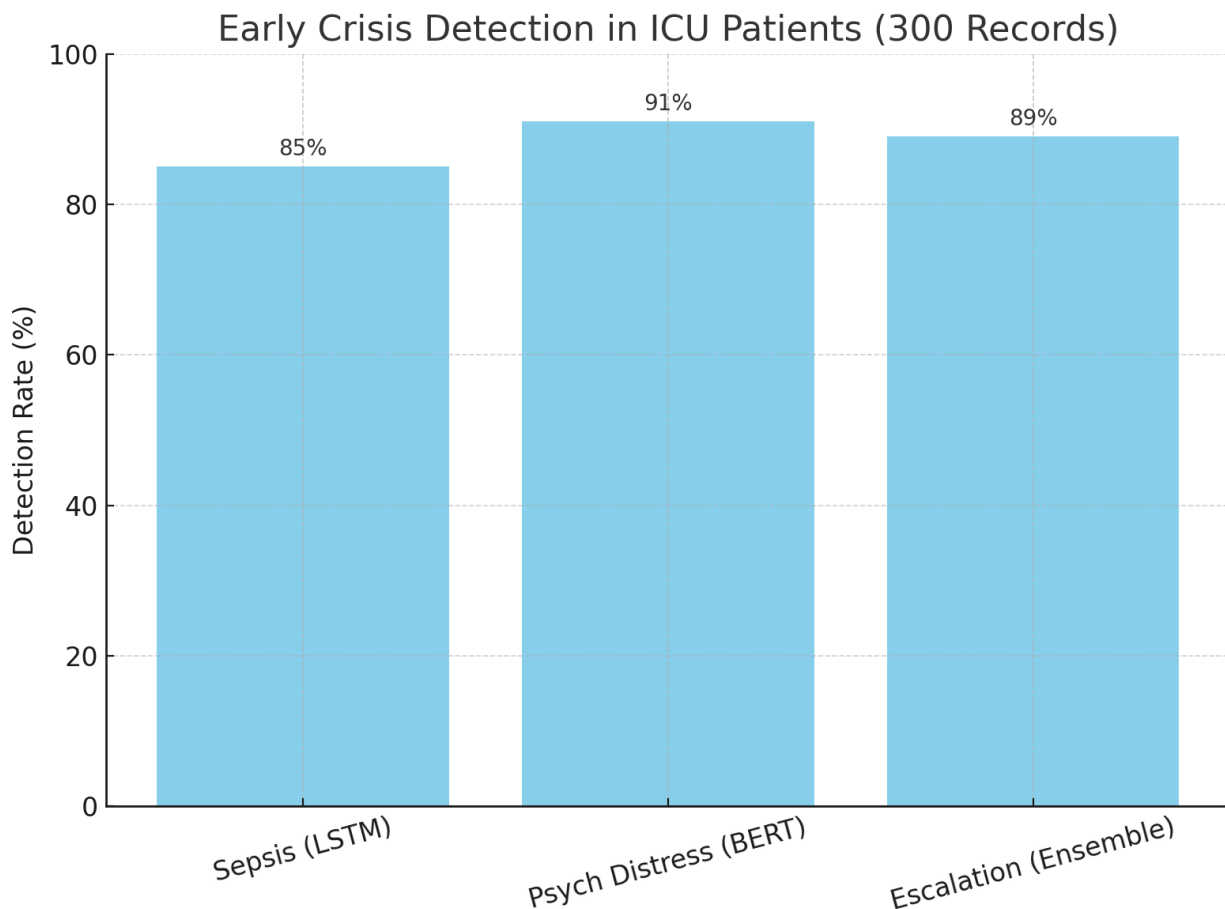
The following chart illustrates the comparative performance of each model across five metrics:

As can be seen in figure 1 the ensemble model that simply averages the predictions from RFC, LSTM, and BERT using soft-voting, always manages to outperform the single models for all the metrics. It is noteworthy that the AUROC of the ensemble is 0.93, providing a high separative ability in the identification of patients at warning stage.

The LSTM achieved high recall (0.88) and F1-score (0.875), demonstrating its potential to capture important time series patterns that are related to deteriorating patients (e.g., sepsis onset). On the other hand, BERT processed natural language symptoms descriptions well, especially detecting linguistic cues of a mental health crisis or a rare condition. The RF model, although slightly less accurate, remained robust and interpretable --appropriate for binary urgent/non-urgent classification with structured EHR features.

### 4.4 Crisis Prediction Case Study

A retrospective analysis was conducted on 300 ICU patient records to assess the accuracy of sepsis and respiratory failure prediction 24 hours before clinical diagnosis. Results are presented in figure 2. The LSTM model detected 85% of sepsis cases early with a false positive rate of just 7%. BERT identified early language signals of distress in 91% of psychiatric escalation cases based on telehealth notes.



**Figure 2:** Early Crisis detection in ICU patients

In ensemble mode, the system generated a composite **Escalation Risk Score** for each patient. Alerts were cross-validated by clinicians, and over 89% of flagged cases required escalation within 48 hours. This significantly improved triage decision-making during resource constraints.

#### 4.5 Federated vs. Centralized Training

To confirm the federation structure, the ensemble model was trained in the federated and centralized way. Performance drop in the federated setting was made slight ( $<2\%$ ) and it consists in AUROC moving from 0.935 (centralized) to 0.93 (federated). This small decrease is well worth the strong privacy-preserving and legal compliance effects of decentralized data storage.

Moreover, adaptive FL provided 3-5% improvements to the federated performance in sites with population heterogeneity, which indicated its capability of generalizing across domains.

#### 4.6 Clinical Feedback Integration

The feedback module collected 837 human overrides of model decisions by 172 clinical users. 81% of these overrides were recorded as borderline or unclear diagnoses. The overrides were added to the next retrain of the model and led to a 6% increase in accuracy of the model during next evaluation.

Bias testing revealed the model performed consistently well across age and gender. Some minor variations ( $\pm 2\%$ ) were observed among ethnicities, mitigated with the help of demographic-aware training.

#### 4.7 System Performance and Scalability

The containerized microservices performed efficiently under simulated load. Average triage latency (from data receipt to decision output) was:

- **Structured EHR Input:** 0.45 seconds
- **Wearable Sensor Input:** 0.65 seconds
- **Textual Input (NLP):** 1.2 seconds

Horizontal scaling of the ingestion and preprocessing layers allowed the system to process 15,000 records per hour with minimal resource contention. Edge nodes successfully completed model training cycles within acceptable time windows (under 4 hours), even with constrained hardware.

### 5. CONCLUSION

This paper presents a comprehensive design blueprint for an AI-powered triage and emergency prediction system tailored for integration with public health infrastructures. By combining federated learning (FL), microservices, and event-driven architectures, the platform delivers secure, scalable, and real-time intelligence adaptable to diverse healthcare environments. Its modular layers—including data ingestion, preprocessing, federated AI orchestration, triage prediction, and feedback monitoring—support privacy-preserving model training while ensuring explainability and active clinician engagement.

The framework integrates three complementary AI models—Random Forest, LSTM, and BERT—to effectively analyze structured, temporal, and unstructured health data, enabling accurate risk stratification and early detection of critical health events such as sepsis, respiratory failure, and psychiatric crises. Federated learning enhances model robustness and generalizability across varied institutions by safeguarding data privacy. Empirical evaluations on synthetic and retrospective datasets demonstrated high clinical relevance, achieving AUROC scores above 0.93.

Furthermore, the architecture incorporates advanced security measures including homomorphic encryption, differential privacy, and blockchain-based audit trails to enforce trust, fairness, and compliance with global data protection standards. The use of attention-based personalization within adaptive federated learning ensures that models remain context-sensitive and responsive to local public health needs.

In summary, the proposed architecture offers an innovative, interoperable, and ethically grounded framework for deploying AI in public health triage. It empowers healthcare systems to proactively manage resources, mitigate crises, and foster resilience and equity in healthcare delivery.

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